

Bounce House Family Entertainment Center Party Contract

Birthday Guest Name: _____ **Date of Party:** _____

Party Start Time: _____ **Party Room Time:** _____ **Party End Time:** _____

We appreciate you choosing Bounce House Family Entertainment Center (FEC) for your party celebration. Our hope is that your party will be both memorable and fun. To ensure the best possible experience, we ask you adhere to the following:

1. Check-in is located at the front desk for all parties. We will need to hold a credit card in our register. Your card will not be charged until the end of the party depending on the method of payment you choose. Each parent must sign a waiver for their child to be able to participate in the Bounce House activities. Fill out waivers in advance [here](#).
2. The remaining balance of your birthday party must be paid in full after your party room time ends. All parties must pay for a minimum of 10 party guests. The price for additional party guest depends on the party package you have chosen.
3. **All guests for Super Tag & Ultimate Parties must arrive 15min early for check in—late arrivals forfeit game time.** Each party begins with the first hour in the inflatable playground or Tag arena and the remaining hour in the party room. *If you have a Super Bounce or Ultimate Party, you and your guests may stay in the inflatable playground area with adult supervision until the store closes, but you must still vacate the party room at the party end time.*
4. **The party room is only accessible for the scheduled one-hour time block, not from the time of arrival/party start time. For the benefit of your party, and the other parties scheduled, it is important that you and your guests take advantage of your party room start time promptly and then vacate the party room as scheduled.**
5. If you have booked a two-hour Bounce Party and fail to check out and leave at the party end time, you will be automatically upgraded to the Super Bounce Party at an additional charge of \$75 plus \$8 per additional party guest. Thank you for understanding.
6. Please arrange to bring your own birthday cake or other treat (non-frozen), as we do not provide a birthday cake. You may also bring a fruit and/or veggie tray. No other outside food or beverage is permitted.
7. We partner with Papa John's, and you may order pizza for your party through us over the phone (757-206-1858). A large cheese/one-topping pizza is \$14, a large two-topping is \$16 and specialty pizzas are \$18 (prices not including tax and subject to change). There is no delivery fee. For weekend parties, we will need your pizza order by 6pm on the Thursday before to ensure timely delivery. We are not responsible for any errors or late pizza arrivals that are attributable to Papa John's.
8. A host will be assigned to your party. He/she will deliver your food to you and assist you with any questions/concerns that may arise. The host will assist in serving the food and drinks and clean up throughout the party room time.
9. All necessary paper goods are supplied by Bounce House FEC, but you are welcome to bring colored/themed tabletop goods if you so desire. You may only bring Mylar balloons, as we do not allow customers to bring in latex balloons. You may purchase latex balloons through us for \$15 per dozen.
10. We have complimentary invitations available which you may print [here](#).
11. We do not allow the use of silly string, water guns, confetti poppers, bubble blowers, or any other product that may cause damage to our party room décor. Thank you for understanding.
12. Bounce House requires all children to wear socks in order to bounce on our inflatables. If you forget to bring socks, we do sell them at the front desk. Children socks are \$1 and adult socks are \$2. Please advise all your guests of our sock policy, as there are no exceptions.
13. You can choose to add on a bungee bounce (1 ride) for \$4 per guest. You must purchase add-ons for all party guests including the birthday child. This ride may be utilized during the first hour allotted for the inflatable playground area, or after your party room time if you opt for the Super Bounce option.
14. Bounce House FEC is not responsible for loss or damage of personal property belonging to those using the facility. However, you are responsible for any damage incurred to the party room during your visit.
15. Bounce House FEC accepts cash, ApplePay, GooglePay, Visa, MasterCard, Discover, and American Express. No personal checks are accepted.

Please contact us if you need any further clarifications on the above or have any special requirements. We thank you in advance for your cooperation. We value your business and patronage and look forward to your visit.

All deposits are **NON-REFUNDABLE**. However, we understand that unforeseen circumstances may force you to cancel your party. If this occurs, you may request for your deposit to be turned into a VIP Pass in exchange for your non-refundable deposit.

I have read, understand, and agree to the above terms.